



UUPlus Personal software includes POP/SMTP services allowing any POP/SMTP mailer to communicate directly with UUPlus Personal. Personal acts as a mail server, allowing you to use your mailer the same way you would while connected through your standard ISP.

In the mailer configuration instructions below, I will be using John Smith's address as the example. His UUPlus email address will be john.smith@uuplus.com.

Configuring Outlook for use with UUPlus Personal:

1. Open Outlook.
2. On the menu bar, select **[Tools — E-mail Accounts]**.
3. If there are email accounts already present, a dialog will appear asking if you wish to add an entry or edit an entry for an existing email account or directory. Select "Add a new e-mail account and click **[Next]** The Internet Accounts window will appear. If there are no existing accounts, you will start at this menu. Here you must choose what kind of connection you will be using. Select POP3 and click **[Next]**.
4. You must now enter in the information for your Internet E-mail Settings. Type in your name. To change the name what will appear next to your email address in the header, click on **[More Settings]** and under "Mail Account," and enter your name.
5. Enter "localhost" for your Incoming and Outgoing mail servers.
6. Enter your UUPlus account name (username) and password. The password is case-sensitive. Check the "Remember Password" box and click **[Next]**. Do not check the box for "Secure Password Authentication." If you wish, you may click **[Test Account Settings]** to test the connection
5. You are now done configuring Outlook. Click **[Finish]** to save the configuration.
6. Assuming there is no need for any trouble-shooting, you can now send and receive your email to and from UUPlus Personal.

To Test Outlook (Remember to have UUPlus Personal running):

1. On the main window, click the **[New]** button to create a test message.
2. When finished with the test message, click **[Send]**.
3. If the email disappears, is not listed in your outbox in Outlook and UUPlus Personal indicates it received an email from looks similar to the example below, then this proves Outlook is connecting to the SMTP server in UUPlus Personal.

```
09/22-14:57:18 0) [127.0.0.1] Accepted, relay OK.  
09/22-14:57:18 0) [127.0.0.1] Rcvd: D0003, len: 442, FROM: <John.Smith@uuplus.com>  
TO: <support@uuplus.com>
```

4. On the main Outlook window, on the file menu select **[Send/Receive]**.
5. This should activate the POP command and pop any mail in the UUPlus Personal mailbox and bring it to Outlook. The process should take less than a second (unless there is a large quantity of mail). If UUPlus Personal is configured to call on mail check, it might automatically begin calling or request you to make a call. If that happens, it means Outlook is communicating to the POP server. If the below log excerpt appears in the UUPlus Personal log, everything is configured properly.

```
09/22-15:17:22 0) -- Accepting connection from: 127.0.0.1  
09/22-15:17:22 0) Connection request from John.Smith [127.0.0.1]  
09/22-15:17:22 0) [0] msgs sent to:[John.Smith]
```

6. If the Dial-up Connection window comes up, requesting to dial a phone number, then Outlook is under the impression that it is supposed to dial somewhere to get your mail.

The first thing to try is to configure Windows to never dial.

1. Open [**Start — Settings — Control Panel**]
2. Find and open [**Internet Options**].
3. On the Internet Properties, select the Connections tab.
4. Check the box for “Never dial a connection” and click [**OK**].
5. Go back into Outlook and click [**Send/Receive**].

If your inbound mail in UUPlus appears in your Inbox in Outlook, then everything is set.

7. If the Dial-up Connection window continues to appear, then your UUPlus account in Outlook may be configured to dial. What you should try is to specify how Outlook is going to connect.
 1. On the menu bar, select [**Tools — E-mail Accounts**].
 2. Select view or change existing account and click [**Next**]. Select your UUPlus account (probably named local host) and click [**Change**].
 3. Click [**More Settings**] and Select the Connection tab.
 4. Check “Local Area Network” radial button. Click [**Ok**] and then [**Next**] and finally [**Finnished**].
 5. Now click [**Send/Receive**].

When you click the SEND/RECEIVE button:

8. If you get this error message:

```
The connection to the server has failed. Account: 'localhost', Server: 'localhost',  
Protocol: POP3, Port: 110, Secure(SSL): No, Socket Error: 10061, Error Number:  
0x800CCCC0E
```

The most likely reason is that the port 110, which is used by the mailer and UUPlus Personal to communicate, is blocked. The port is being blocked by third-party software, probably a virus scanner. The solution is to change the port being used by Personal and your mailer.

UUPlus:

1. Open UUPlus Personal.
2. Select [**Setup**].
3. On the General Tab, find “Local Mail Server Ports.”
4. Change POP from 110 to 109.
5. Change SMTP from 25 to 24.
6. Click [**Done**].
7. Shutdown Personal and restart the program.

Outlook:

1. Open Outlook.
2. On the menu bar, select [**Tools — E-mail Accounts**].
3. Select “View or Change your existing e-mail accounts and click [**Next**]. Select your UUPlus mail account, probably named localhost (the name can be changed in the General Tab if you go to More settings) and click [**Change**].
4. Click the [**More Settings**] button and click on the [**Advanced**] tab.,
5. Change the Outgoing mail (SMTP) port from 25 to 24.
6. Change the Incoming mail (POP3) from 110 to 109.
7. Click [**OK**], [Next] and then [**Finnished**].
8. Click [**Send/Receive**] and see if it now works.

Please note: It might not be necessary to change the SMTP port. The SMTP port is not normally blocked.

9. If the “Connecting to Server” window appear and does not appear to be doing anything, the UUPlus window appear requesting you call now and you get the error blow after 30 seconds.

Your POP3 server has not responded in 30 seconds. Would you like to wait another 30 seconds for this sever to respond?

Or.

A time-out occurred while communicating with the server. Account: 'localhost', Server: 'localhost', Protocol: POP3, Port: 110, Secure(SSL): No, Error Number: 0x800CCC19

Then you need to change the time-out length. It also might be a good idea in some cases not to allow UUPlus Personal to request a call when Outlook sends a POP request to Personal. It sometimes confuses Outlook.

1. Open Outlook.
 2. On the menu bar, select [**Tools — E-mail Accounts**].
 3. Select “View or Change your existing e-mail accounts and click [**Next**]. Select your UUPlus mail account, probably named localhost, and click [**Change**].
 4. Click the [**More Options**] button and Select the Advanced tab.
 5. Change the “Server Timeouts” to its maximum setting (10 minutes).
 6. Click [**OK**] and then [**Close**].
 7. In UUPlus Personal, select [**Setup**].
 8. On the [General] tab, uncheck “Call on Mail Check.”
 9. Click [**Done**].
10. If you have more then one mail account configured in Outlook, every time you click the [Send/Receive] button, Outlook is going to try and connect to every configured account. This can be a problem if some of your mail accounts connect through the Internet, some through a dialup, and one through UUPlus. Unfortunately, there does not appear to be any way to configure Outlook 2003 to check only one e-mail address at a time. When you check your mail, Outlook will display an error message for any e-mail account it was unable to access.

If you continue to have difficulty configuring Outlook, please contact UUPlus support.