



UUPlus Personal software includes POP/SMTP services allowing any POP/SMTP mailer to communicate directly with UUPlus Personal. Personal acts as a mail server, allowing you to use your mailer the same way you would while connected through your standard ISP.

In the mailer configuration instructions below, I will be using John Smith's address as the example. His UUPlus email address will be john.smith@uuplus.com.

Outlook Express is a widely used mailer usually pre-installed on most Windows computers.

Configuring Outlook Express for use with UUPlus Personal:

1. Open Outlook Express.
2. On the menu bar, select [**Tools — Accounts**].
3. The Internet Accounts window will appear. Click the [**Add**] button and select [**Mail**].
4. Type in your name and click [**Next**]. This name is what will appear next to your email address in the header.
5. Select "I already have an email address" and enter your UUPlus email address. Click [**Next**] when finished.
6. Select "POP3" as your incoming mail server.
7. Enter "localhost" for your Incoming and Outgoing mail servers and click [**Next**].
8. Enter your UUPlus account name (username) and password. The password is case-sensitive. Check the "Remember Password" box and click [**Next**]. Do not check the box for "Secure Password Authentication."
9. In Outlook Express, you will be asked how you are going to connect to the Internet, select "Connect using my local area network" and click [**Next**].
10. You are now done configuring Outlook Express. Click [**Finish**] to save the configuration.
11. Assuming there is no need for any trouble-shooting, you can now send and receive your email to and from UUPlus Personal.

To Test Outlook Express (Remember to have UUPlus Personal running):

1. On the main window, click the [**New Message**] button to create a test message.
2. When finished with the test message, click [**Send**].
3. If the email disappears, is not listed in your Outbox in Outlook Express and UUPlus Personal indicates it received an email from looks similar to the example below, then this proves Outlook Express is connecting to the SMTP server in UUPlus Personal.

```
09/22-14:57:18 0) [127.0.0.1] Accepted, relay OK.  
09/22-14:57:18 0) [127.0.0.1] Rcvd: D0003, len: 442, FROM: <John.Smith@uuplus.com>  
TO: <support@uuplus.com>
```

4. On the main Outlook Express window, on the file menu select [**Tools — Send and Receive — Local host**].
5. This should activate the POP command and pop any mail in the UUPlus Personal mailbox and bring it to Outlook Express. The process should take less than a second (unless there is a large quantity of mail). If UUPlus Personal is configured to call on mail check, it might automatically begin calling or request you to make a call. If that happens, it means Outlook Express is communicating to the POP server. If the below log excerpt appears in the UUPlus Personal log, everything is configured properly.

```
09/22-15:17:22 0) -- Accepting connection from: 127.0.0.1  
09/22-15:17:22 0) Connection request from John.Smith [127.0.0.1]  
09/22-15:17:22 0) [0] msgs sent to:[John.Smith]
```

6. If the Dial-up Connection window comes up, requesting to dial a phone number, then Outlook Express is under the impression that it is supposed to dial somewhere to get your mail.

The first thing to try is to configure Windows to never dial.

1. Open [**Start — Settings — Control Panel**]
2. Find and open [**Internet Options**].
3. On the Internet Properties, select the Connections tab.
4. Check the box for “Never dial a connection” and click [**OK**].
5. Go back into Outlook Express and click [**Send and Receive**].

If your inbound mail in UUPlus appears in your Inbox in Outlook Express, then everything is set.

7. If the Dial-up Connection window continues to appear, then your UUPlus account in Outlook Express may be configured to dial. What you should try is to specify how Outlook Express is going to connect.
  1. On the menu bar, select [**Tools — Accounts**].
  2. Select your UUPlus account (probably named localhost) and click [**Properties**].
  3. Select the Connection tab.
  4. Check the box for “Always connect to this account using” and select “Local Area Network” from the pull-down box. Click [**OK**] when finished.
  5. Go back into Outlook Express and click [**Send and Receive**].

When you click the SEND/RECEIVE button:

8. If you get this error message:

```
The connection to the server has failed. Account: 'localhost', Server: 'localhost',
Protocol: POP3, Port: 110, Secure(SSL): No, Socket Error: 10061, Error Number:
0x800CCC0E
```

The most likely reason is that the port 110, which is used by the mailer and UUPlus Personal to communicate, is blocked. The port is being blocked by third-party software, probably a virus scanner. The solution is to change the port being used by Personal and your mailer.

UUPlus:

1. Open UUPlus Personal.
2. Select [**Setup**].
3. On the General Tab, find “Local Mail Server Ports.”
4. Change POP from 110 to 109.
5. Change SMTP from 25 to 24.
6. Click [**Done**].
7. Shutdown Personal and restart the program.

Outlook Express:

1. Open Outlook Express.
2. On the menu bar, select [**Tools — Accounts**].
3. Select your UUPlus mail account, probably named localhost, and click [**Properties**].
4. Select the [Advanced] tab,
5. Change the Outgoing mail (SMTP) port from 25 to 24.
6. Change the Incoming mail (POP3) from 110 to 109.
7. Click [**OK**] and then [**Close**].
8. Click [**Send and Receive**] and see if it now works.

Please note: It might not be necessary to change the SMTP port. The SMTP port is not normally blocked.

9. If the “Connecting to Server” window appear and does not appear to be doing anything, the UUPlus window appear requesting you call now and you get the error blow after 30 seconds.

Your POP3 server has not responded in 30 seconds. Would you like to wait another 30 seconds for this sever to respond?

Or.

A time-out occurred while communicating with the server. Account: 'localhost', Server: 'localhost', Protocol: POP3, Port: 110, Secure(SSL): No, Error Number: 0x800CCC19

Then you need to change the time-out length. It also might be a good idea in some cases not to allow UUPlus Personal to request a call when Outlook Express sends a POP request to Personal. It sometimes confuses Outlook Express.

1. Open Outlook Express.
  2. On the menu bar, select [**Tools — Accounts**].
  3. Select your UUPlus mail account, probably named localhost, and click [**Properties**].
  4. Select the [Advanced] tab,
  5. Change the “Server Timeouts” to its maximum setting (5 minutes).
  6. Click [**OK**] and then [**Close**].
  7. In UUPlus Personal, select [**Setup**].
  8. On the [General] tab, uncheck “Call on Mail Check.”
  9. Click [**Done**].
10. If you have more then one mail account configured in Outlook Express, every time you click the [Send/Receive] button, Outlook Express is going to try and connect to every configured account. This can be a problem if some of your mail accounts connect through the Internet, some through a dialup, and one through UUPlus. The best solution is to configure Outlook Express to force you to choose which account to connect with or default one account (such as your UUPlus Personal account) as account to connect to when you click the [Send/Receive] button.
    1. Open Outlook Express.
    2. On the menu bar, select [**Tools — Accounts**].
    3. Select the first [mail] account and click [**Properties**].
    4. On the [General] tab, uncheck the box labeled “Include this account...”
    5. Click [**OK**] to save your settings.
    6. Repeat for all [mail] account settings, except the account you want as the default.
    7. Select the [mail] account you want as your default and click [**Set as Default**].
    8. Click [**Close**] to exit the [Accounts] menu.

If you continue to have difficulty configuring Outlook Express, please contact UUPlus support.